



# Session 1

## Tool Time Tuesday

Bandwidth, Browser Plugins, WebEx & Skype Guides





# Hello!



Laurissa Gann, MSLS, AHIP

Lesli Moore, MLS

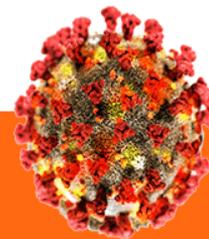
## *Research Medical Library*

[www.mdanderson.org/library/](http://www.mdanderson.org/library/)

[RML-Help@mdanderson.org](mailto:RML-Help@mdanderson.org)

<http://mdanderson.libguides.com/covid19>

### COVID-19 INFO



*Get access to the latest  
COVID-19 and clinical  
care resources.*

[Click here](#)

A close-up photograph of a network switch or patch panel. Several colorful Ethernet cables (yellow, red, green, blue) are plugged into the ports. The cables are arranged in two rows. The top row shows a yellow cable, a red cable, a green cable, and a blue cable. The bottom row shows a yellow cable, a red cable, a green cable, and a blue cable. The ports are labeled with numbers like 22 and 24. A yellow banner with the word "Bandwidth" is overlaid on the center of the image.

# Bandwidth





## Speed Up the Connection

### Video

Turn your video off when you're not speaking. Video negatively impacts bandwidth

### Sound

Try calling in by phone to reduce the consumption of bandwidth.

### Hardwire

Plug your computer into your modem old school. This is a better connection.

### VX Remote or VPN

Use WebEx, Skype or Zoom outside of VX Remote or off the VPN. This will speed up your connection time.

### Timing

Try to have meetings outside of prime times. Be a good steward. When you step away, disconnect from the VPN and use your personal device for casual web browsing.

### Close Applications

Close out applications like email when you're in a meeting. Close Skype when you're using other meeting software like WebEx or Zoom.

# Browser Extensions





## Browser Extensions

### Library Selection Saved!

Look for the Nomad button to connect to full text found at scholarly websites.



Download PDF

- ◎ [LibKey Nomad](#) – Access journal PDFs with one click
- ◎ [EndNote Capture](#) – Capture a reference quickly
- ◎ [The Great Suspender](#) – Suspend tabs in Chrome that you aren't using



# WebEx & Skype Guides





## WebEx & Skype Guides

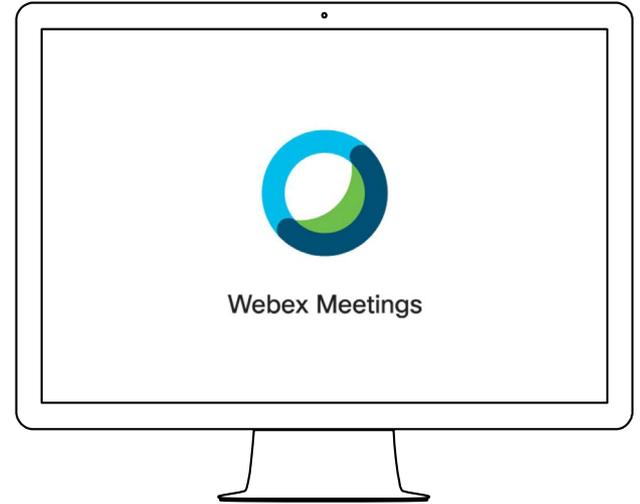
- WebEx Guide –  
<http://mdanderson.libguides.com/webex>
- Skype Guide –  
<http://mdanderson.libguides.com/skype>





## WebEx & Skype Best Practices

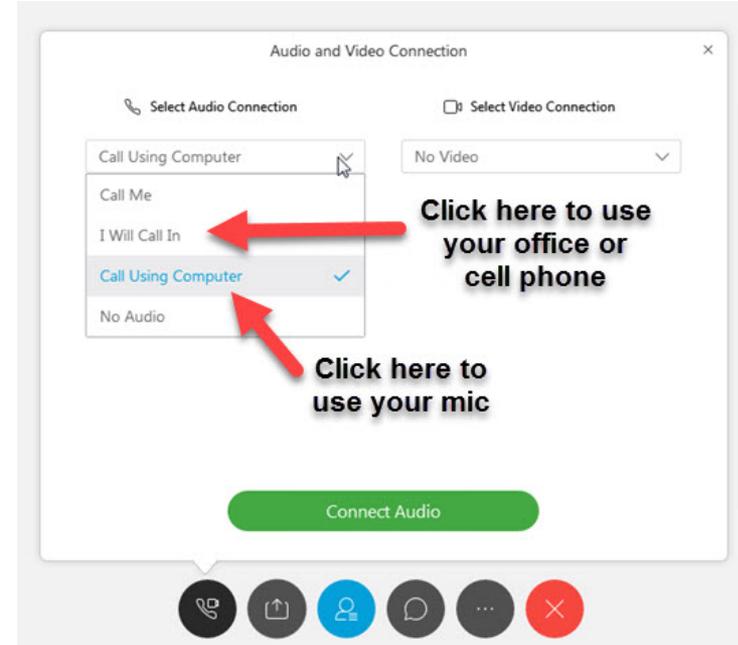
- Practice ahead of time. This will reduce anxiety.
- Have a room moderator to support the presenter (audio, chat, etc.).
- Close unnecessary applications.
- Mute everyone before they enter the room.
- Create backup screenshots in case you have connectivity issues.





## WebEx - Connect Your Sound

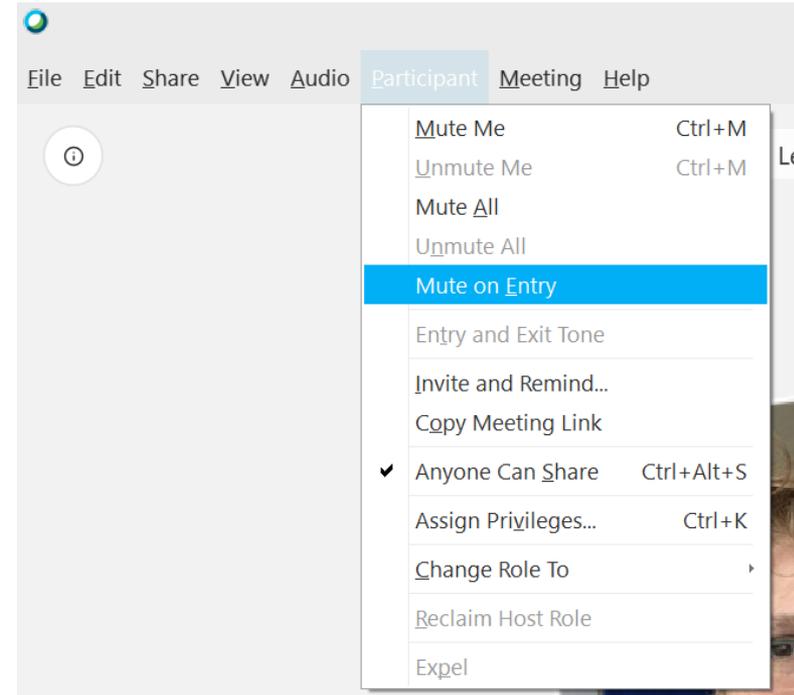
- Connect your audio with the phone icon. Call in using a phone or your computer.
- Select the ellipsis to see more audio options.





## WebEx Sound for Presenters

- Mute participants on entry to reduce background distractions.
- You can “Mute All” at anytime during the meeting.



Call-in User\_2 (+1713745\*...)



Active speaker video view

Participants

- Lesli Moore (me)
- Clara Fowler (Host)
- Call-in User\_2 (+1713745\*\*\*\*)
- debbie
- Jose Javier Garza
- Judith Chalaire
- Laurissa
- wbrownin@mdanderson.org

Participants panel



View the chat panel here.

Be sure to select who you are chatting with



To: Everyone

Enter chat message here



## Activate Your **LinkedIn Learning** Account

Watch thousands of videos on how to use WebEx, Excel, PowerPoint, or learn new skills like emotional intelligence.



# Thanks!

*Any **questions** ?*

Ask the Research Medical Library

- RML-Help@mdanderson.org
- [www.mdanderson.org/library/](http://www.mdanderson.org/library/)
- Register for future Tool Time Tuesdays:  
<https://mdanderson.libcal.com/event/66327>  
[17](#)